



## Use **e-cmgmi.com** for Delinquent Loan Servicing of your CMG MI-Insured Loans

### **File Delinquency Notices and Claims Electronically at e-cmgmi.com**

Requires secure User ID and Password  
— call 800-909-4264 to request. CMG MI  
recommends filing the Notice of Delinquency  
(NOD) at 60 days delinquent.

### **Use e-cmgmi.com to Update Monthly Status Report of Delinquency**

This is a monthly required report for all active  
NODs.

### **File Mortgage Insurance Claims at e-cmgmi.com**

See our Delinquency and Claims Manual at  
[www.cmgmi.com/claims](http://www.cmgmi.com/claims).

Claim may be filed after acquiring title at fore-  
closure or transferring title to a third party in a  
presale or short sale.\* CMG MI requires the claim  
to be filed within 60 days to avoid interest and  
expense curtailment.

### **No Documents Required When Using e-cmgmi.com**

Typically, within 20 days of the filed date, a  
CMG MI claim specialist will advise you of any  
documentation required to complete or perfect  
the claim. Generally, the claim is paid 60 days  
from the claim perfect date. During this 60-day  
period, CMG MI will review all REO purchase  
offers. At 60 days, the claim check is usually  
processed and mailed to the customer.

### **e-cmgmi.com Makes It Easy**

- Take advantage of real-time access to  
delinquency status updates and status reports
- Update multiple records online using the  
Delinquency Turnaround Report
- Reduce your faxing, mailing, phone calls  
and paperwork
- Single secure database

*Contact us to set up your e-cmgmi.com  
Account — 800-909-4264*

\* Please be aware that presales and short sales require  
prior approval from CMG MI.



*CMG Mortgage Insurance Company*  
A Joint Venture between PMI Mortgage Insurance Co. and  
CUNA Mutual Insurance Society  
**CMG MI. More Than MI.**